## Police Clearance Certificate (PCC) Service for Indian Nationals

To avail the service Police Clearance Certificate (PCC) service (for Indian Nationals), applicants should apply at https://portal5.passportindia.gov.in/Online/index.html. They may create a Login ID choosing EoI, Juba as the Mission and then fill out the online PCC application, where they are to also indicate their Indian Address and the name of the concerned Police Station, enabling the police authorities to verify their antecedents.

After filling the online application, applicants may take a printout and complete the set by enclosing the supporting documents listed below.

- Self-Attested copy of passport.
- Valid South Sudan Visa status.
- Proof of address (any one of these): Driving License, Utility Bill, Lease Agreement, State Identity Card or Mortgage Deed.
- One color passport-size photograph, to be pasted and to sign below in the respective spaces.

PCC, as per the current government of India guidelines, would be issued <u>only after clearance</u> from the relevant Police authority in India.

## Fees :

- Fee <u>US\$ 27/-</u>.
- Mode of Payment Cash

## **Status Enquiry :**

- Applicants can check the status of their applications online at https://portal5.passportindia.gov.in/Online/index.html.
- No telephonic/e-mail queries regarding status of applications will be entertained before the time limit (4-5 weeks) indicated for processing the application.
- Only the completed applications will be accepted by the Embassy for further processing. Accordingly, applicants may ensure that their application is complete in all respect.
- For enquiries regarding status of your application after minimum time-line of 4-5 weeks, please email to cons.juba@mea.gov.in with your ARN/File Number and Passport Number.

## **Processing Time of PCC :**

Initial processing and forwarding of application for police verification in India by Embassy of India	1 week
Verification by concerned authorities in India [NOTE: Embassy has no role in Police Verification].	2-3 weeks (Some cases may take longer. If
Police authorities may take up to 3-5 working days to upload the report on the system after physical verification is completed in India.	this takes more than 3 weeks, applicant can contact the local police station in India.)

Total (indicative) time taken in issuance of PCC	4-5 weeks
Issue of PCC upon receipt of police clearance	2-3 working days

For more information, you may like to visit https://www.mea.gov.in/police-clearance-certificate.htm.

\* In Passport Renewal cases, applicants may apply for new passport as well as PCC well in advance or else, issue of PCC may not be possible during the processing time itself due to expiry of passport.

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Embassy of India, Juba (South Sudan)

June 01, 2022